

1. Account number

The account number should be 14 digits and is located on your ATM card. You can get your account number from our call center +968 24791111

2. Passport number

Should be your passport number which is given in the document submitted to the bank while opening your account.

3. National ID number

Should be your national ID number which is given in the document submitted to the bank while opening your account.

4. User ID

It is a User name created during first time registration. The User ID can be changed whenever the user wishes to.

5. Login Password

A password being set to allow the user to login to his/her banking page. The password should be minimum 8 characters, no space should be allowed.

6. Transaction Password

A password being set to allow the user to processed for any financial and non-financial transaction.

7. Quick Login

A mode of login which allows the user to get quick access to the service without entering User ID & Password. Quick Login Passcode length should be numeric minimum 4 characters, no space should be allowed.

8. Secure Login

A mode of login which requires User ID & Password. Secure Login Pin should be alphanumeric (0-9) and (a-z, A-Z). The usage of special characters (@ # \$ & / +) is optional.

For any assistance please call +968 24791111